

DR. MICHAEL J. MINDEL
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Monday, March-29-10

Thanks for everything

Mr. William Suavé,
5716 Côte St.-Antoine
Montréal QC H4A 1R9

Dear William,

After two years at the ***Héritage Nursing Home***, our beloved Rosie has passed away – peacefully in her sleep. We brought Mom to the Héritage almost two years ago – to the day – expecting her to live only a couple of more weeks – maximum a month or two.

With the care, and the love and the help of the staff of the Héritage and with the support of Rosie's family – she managed to live another two years.

I am writing on behalf of Marion and Shelly Zimmer, my wife Carmela, and my brother Brian and his wife Helen – and our families, aunts and uncles and friends who wanted to thank you and your wonderful staff for the excellent care Mom received in the past two years.

Everyone at the Héritage treated Mom like a member of their family. Babsie would make a sandwich in the afternoon for Rosie instead of supper – so much appreciated by Mom. She loved Babsie and all the people who cared for her. She loved you, thought you were warm and caring, – and for some reason we have as yet to figure out – she thought you were *drop-dead gorgeous*.¹

She was also crazy about Véronique, Johnny, Ma'an, Jasmine, Evelyn, Carolyn, Glen and the other guitar songsmith – Robert?, Pearl one and Pearl two, Sheilah, and Dominique was absolutely wonderful with his popping in to say hello. Dr. Maiolo was very special and we appreciated his warm and caring manner.

¹ Remember – Mom had macular degeneration - she was almost blind!!!

Others we remember and wanted to thank are Peter, Glennis, Jemimah, Everon, Pooja, and Priscilla. Your staff was wonderful and so appreciated by Rosie and by all of us. I am sure I left out some names in my list and please thank them for me.

Again, William, we really felt Mom was getting the type of care she needed and we all wanted to thank you and your team for these last two years.

Please feel free to show this letter to any prospective family thinking of having their loved one become a resident at Héritage.

Warmest regards,

Michael Mendel